



Agentforce Health Checks



Your Digital Employee Deserves an Appraisal.

Your Agent is smart, tireless, and always-on, but just like any great employee, it performs best with the right setup, support, and feedback.

Whether you're testing the waters or already live with Agentforce, our Health Check helps ensure your AI is working the way it should - solving real problems, delighting users, and delivering ROI.

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Level 1: Quick Check-Up (COMPLIMENTARY)

A simple, no-pressure review to assess your Agentforce set-up.

What we check:

- Is your agent properly configured?
- Are your prompts well-engineered and grounded in the right Salesforce data?
- Are use case triggers and rules working as intended?
- Are data signals being used correctly?
- Is your Agent solving the right problem (or creating new ones)?

What you receive:

- A one-page Agentforce Report Card (Fit / Needs Attention / At Risk)
- Light-touch technical and strategic recommendations
- A call to walk through the findings
- No commitment, no pressure

Time required:

30 minute call, 30 minute assessment + short follow-up to review findings

A deeper dive - for organisations who are serious about scaling AI.

What we provide:

- Technical audit of your Agentforce implementation, prompts and grounding
- Review of use case performance + process alignment
- Troubleshooting missed triggers, poor outcomes, or user friction
- Salesforce data architecture and integration check
- Strategic guidance for future use cases

Deliverables:

- Detailed diagnostic report (techstack + business insights)
- Priority recommendations & action plan
- Optional: hands-on fixes or enablement session (add-on)

Typical engagement:

2–3 days (scoped case by case)

Pricing:

Fixed-fee or scoped hourly depending on complexity, starting from **£1995 + VAT**.

When to Use the Health Check:

- You're just getting started and want to do it right
- You've got an agent live... but the results are fuzzy
- You're planning to expand and want to make the case
- You're stuck on a glitch and need to get back on track fast
- Your team's still unsure – and needs proof of value

Ready to Book?

Start with the free Quick Check-Up and see what your Agent is really achieving.

“You wouldn't leave a new hire unsupervised - give your digital agent the same care.” - Sam Chappell, CTO - Performa

 **Contact us** via our website or email hello@performa-it.co.uk

 Learn more: www.performa-it.co.uk/agentforce/