



# Agentforce Managed Services

The efficient way to manage your digital employees.

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As businesses embrace AI-driven automation, Agentforce agents are transforming customer service, sales, marketing, and operations. But like any workforce, your digital employees need ongoing management to perform at their best. That's where Performa comes in.

We provide structured support services to optimise, maintain, and evolve your Agentforce agents – ensuring they deliver real business value, now and in the future.

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01

## The Agent Performance Review Programme (Complimentary Implementation Support)

This free programme ensures your AI agents stay aligned with your business goals and continue delivering results.

### Included with every Performa Agentforce deployment:

- Bi-Annual Health Checks – keep workflows optimised and efficient
- Annual Data Cloud Review – maintain clean, compliant, unified data
- 6 Expert Sessions – Q&A, troubleshooting, and risk reduction
- POC Demos for New Use Cases – explore opportunities before full rollout

Already have an Agent but need some tweaks? [Talk to us](#) to arrange an Agentforce Health Check.

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**performa**

**More Information**

[www.performa-it.co.uk/agentforce/](http://www.performa-it.co.uk/agentforce/)



02

## Agentforce Amplify (Essential Support & Maintenance)

Perfect for teams without in-house expertise who need ongoing support. Agentforce Amplify provides:

- Bug fixes & troubleshooting
- Q&A / help desk service
- Workflow maintenance & optimisation
- Proactive updates for new releases
- Expedited support for urgent issues

03

## Agentforce Managed Services (Comprehensive Management & Development)

A complete, customised service for organisations that want full peace of mind:

- End-to-end management of agents & workflows
- Ongoing development of new use cases
- Regular performance evaluations
- 24/7 critical support & troubleshooting
- Ringfenced expert resources
- Strategic planning & innovation guidance

**Focus on scaling your business while we handle the optimisation and evolution of your digital workforce.**

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### ✓ Why Partner with Performa?

- Unlock the full value of your AI agents
- Ensure long-term efficiency and iteration
- Gain access to expert, real-world guidance and innovation
- Stay ahead of the competition with new use cases

*“You wouldn’t leave a new hire unsupervised - give your digital agent the same care.” - Sam Chappell, CTO - Performa*

**Ready to make the most of your digital employees?**



**Contact us** via our website or email [hello@performa-it.co.uk](mailto:hello@performa-it.co.uk)



Learn more: [www.performa-it.co.uk/agentforce/](https://www.performa-it.co.uk/agentforce/)